



BlueBox deployed via TraceHost

TraceHost is the SaaS (Software as a Service) solution for BlueBox. In return for a monthly, all-inclusive rental, TraceHost provides a comprehensive hosted solution and suite of managed services to support the BlueBox software.

The TraceHost service is extremely comprehensive, typically providing secure rack space, Internet bandwidth, provision of server hardware and maintenance and a range of service such as; advanced monitoring, back-ups, DBA skills, application support, disaster recovery procedures with parallel facilities and guaranteed levels of connectivity. TraceHost enables you to concentrate on the focus of your business, rather than the technology behind it.

Help Desk

Any queries or problems you may have about BlueBox, be they technical or application specific, are handled by one central Help Desk. If the issue concerns TraceHost, the call will be passed to the TraceHost Service Desk. Specialist technicians will rectify any issues to ensure your hosted service is running smoothly at all times within agreed timeframes.

Any time, any place

Users of BlueBox often need to access the software at different times of

the day and night, from the office, home or from other remote locations. With TraceHost secure and controlled access to the BlueBox software is provided on a 24 x 7 x 365 basis.

TraceHost will;

- Reduce total cost of ownership
- Eliminate the cost and complexity of acquiring server hardware
- Avoid the challenge of hiring and retaining in-house IT skills
- Eliminate risk of fire, theft and floods with customised Disaster Recovery
- Guarantee connectivity and bandwidth

Focus on your core business and eliminate the rest. Implement BlueBox via TraceHost in your company.